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CANSIM - Results

Table 105-4081 [1,2,3,4,5](#)

Patient satisfaction with most recent hospital care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional

Survey or program details:

Canadian Community Health Survey - [3226](#)

Geography	Sex	Patient satisfaction, hospital care ²	Characteristics ^{5,7,8,9,10}	2000/2001	2003	2005	2007
Yukon Territory	Both sexes	Received hospital care in past 12 months ⁶	Number of persons	8,530	9,560	9,664	11,264
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	7,043	8,665	8,513	10,300
			Percent	82.6	90.6	88.1	91.4
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	7,046	8,624	8,539	10,493
			Percent	82.6	90.2	88.4	93.2
	Males	Received hospital care in past 12 months ⁶	Number of persons	3,604	4,492	4,220	4,869
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	3,570	4,228	3,636	4,425
			Percent	99.0	94.1	86.2	90.9
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	3,407	4,259	3,615	4,539
			Percent	94.5	94.8	85.7	93.2
	Females	Received hospital care in past 12 months ⁶	Number of persons	4,926	5,068	5,444	6,395
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	3,473	4,437	4,877	5,875
Percent			70.5	87.5	89.6	91.9	
Very or somewhat satisfied with hospital care received ⁴		Number of persons	3,639	4,365	4,924	5,954	
		Percent	73.9	86.1	90.4	93.1	
Northwest Territories	Both sexes	Received hospital care in past 12 months ⁶	Number of persons	11,028	8,913	11,482	9,986
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	9,421	7,368	9,109	8,402
			Percent	85.4	82.7	79.3	84.1
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	10,271	7,330	9,381	8,567
			Percent	93.1	82.2	81.7	85.8
	Males	Received hospital care in past 12 months ⁶	Number of persons	5,057	3,843	5,368	3,886
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	4,093	2,984	4,208	3,166
			Percent	80.9	77.6	78.4	81.5
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	4,834	3,045	4,598	3,166
			Percent	95.6	79.2	85.7	81.5
	Females	Received hospital care in past 12 months ⁶	Number of persons	5,971	5,070	6,114	6,100
			Percent	100.0	100.0	100.0	100.0
		Quality of hospital care received rated as excellent or good ³	Number of persons	5,327	4,385	4,901	5,236
Percent			89.2	86.5	80.2	85.8	
Very or somewhat satisfied with		Number of persons	5,437	4,286	4,784	5,402	
		Percent					

		hospital care received ⁴	Percent	91.1	84.5	78.2	88.5
Nunavut ¹¹	Both sexes	Received hospital care in past 12 months ⁶	Number of persons	4,417 ^E	2,812	2,410	
			Percent	100.0	100.0	100.0	
		Quality of hospital care received rated as excellent or good ³	Number of persons	3,344 ^E	2,279	2,152	
			Percent	75.7	81.0	89.3	
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	3,295 ^E	2,237	2,146	
			Percent	74.6	79.5	89.0	
	Males	Received hospital care in past 12 months ⁶	Number of persons	1,711 ^E	1,313	846 ^E	
			Percent	100.0	100.0	100.0	
		Quality of hospital care received rated as excellent or good ³	Number of persons	1,249 ^E	1,049 ^E	762 ^E	
			Percent	73.0	79.9	90.1	
		Very or somewhat satisfied with hospital care received ⁴	Number of persons	1,230 ^E	1,060	744 ^E	
			Percent	71.9	80.7	88.0	
	Females	Received hospital care in past 12 months ⁶	Number of persons	2,707	1,499	1,564	
			Percent	100.0	100.0	100.0	
		Quality of hospital care received rated as excellent or good ³	Number of persons	2,095 ^E	1,230	1,390 ^E	
Percent			77.4	82.1	88.9		
Very or somewhat satisfied with hospital care received ⁴		Number of persons	2,065 ^E	1,177	1,402 ^E		
		Percent	76.3	78.5	89.6		

Symbol legend:

^E Use with caution

Footnotes:

1. Source: Statistics Canada, Canadian Community Health Survey (CCHS), 2000/2001, 2003, 2005 and 2007.
2. Population aged 15 and over who reported receiving hospital care in the past 12 months.
3. Population who rate the quality of hospital care received as excellent or good, based on the response to the following question: "Thinking of your most recent hospital visit, how would you rate the quality of the care you received? Would you say it was excellent, good, fair or poor?"
4. Population who report being very or somewhat satisfied with hospital care received, based on the response to the following question: "Thinking of your most recent hospital visit, how satisfied were you with the way hospital services were provided? Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied or very dissatisfied?"
5. Rates are age-standardized using the direct method and the 1991 Canadian Census population structure. The use of a standard population results in more meaningful comparisons because it adjusts for variations in population age distributions over time and across geographic areas.
6. These data are not the sum of the other categories.
7. When comparing estimates, it is important to use confidence intervals to determine if differences between values are statistically significant. Confidence intervals describe sampling variability and give an indication of the precision of a given estimate. Bootstrapping techniques were used to produce the coefficient of variation (CV) and 95% confidence intervals (CIs).
8. Data with a coefficient of variation (CV) from 16.6% to 33.3% are identified as follows: (E) use with caution.
9. Data with a coefficient of variation (CV) greater than 33.3% were suppressed due to extreme sampling variability and are identified as follows: (F) too unreliable to be published.
10. The following standard symbols are used in this Statistics Canada table: (..) for figures not available for a specific reference period and (...) for figures not applicable.
11. In 2007, data are not available for Nunavut.

Source: Statistics Canada. *Table 105-4081 - Patient satisfaction with most recent hospital care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional, CANSIM (database).*

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